

TITLE SHEET

D.D.D. CALLING, INC.

TARIFF NO. 1

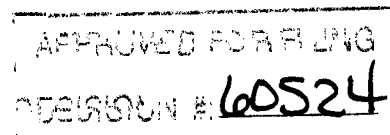
This tariff contains the description, regulations, and rates **applicable** to the furnishing of service and facilities for telecommunications services provided by D.D.D. CALLING, INC., with principal offices located at 5120 **Woodway**, Suite 7009, Houston, Texas 77056. This tariff is on file with the Arizona Corporation Commission ("**Commission**"), and copies may be inspected during normal business hours at the Company's principal place of business.

ISSUED: July 1, 1996

EFFECTIVE: December 18, 1997

ISSUED BY:

Scott Moster, President
D.D.D. Calling, Inc.
5120 **Woodway**, Suite 7009
Houston, Texas 77056



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D.D.D. CALLING, INC.

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AZ Corp. Corn. no. 1

1st Revised Sheet 2

Cancels Original Sheet 2

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	21	Original
2	1 st Revised*	22	1 st Revised*
3	Original	23	1 st Revised*
4	Original	24	Original*
5	Original	25	Original*
6	Original	26	Original*
7	Original	27	Original*
8	Original	28	Original*
9	Original	29	Original*
10	Original	30	Original*
11	Original	31	Original*
12	Original	32	Original*
13	Original	33	Original*
14	Original	34	Original*
15	Original	35	Original*
16	Original	36	Original*
17	Original	37	Original*
18	Original	38	Original*
19	Original	39	Original*
20	Original	40	Original*
		41	Original*

*Indicates new or revised sheet

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DECISION #: **60524**

SYMBOLS

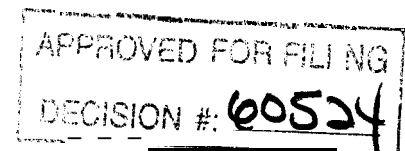
The following are the only symbols used for the purposes indicated below:

- D- To Signify Discontinued Rate or Regulation
- I - To Signify Rate Increase
- M - To Signify Text Moved From Another Tariff Location
- N - To Signify New Rate or Regulation
- R - To Signify Rate Reduction
- T - To Signify Change In Text, But No Change In Rate or Regulation

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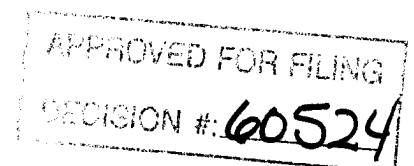
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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between existing sheets with whole numbers, a decimal is added. For example, a new sheet added between Sheets 34 and 35 would be Sheet 34.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, 4th Revised Sheet 34 cancels 3rd Revised Sheet 34.
- C. Paraaraoh Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS**1.1 Definitions:**

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

Authorized User - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

Busv Hour - The two consecutive half hours during which the greatest volume of traffic is handled.

Cancellation of Order - A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier - D.D.D. Calling, Inc., unless specifically stated otherwise.

Comoany - D.D.D. Calling, Inc. hereinafter referred to as "DDD" or "Carrier."

Completed Calls - Completed calls are calls answered on the distance end. In the event a customer is charged for an incomplete call, the Company will issue a credit to the customer upon request.

Customer - The person, firm, corporation, or other entity which orders or uses service and is responsible by law for payment for communication service from the telephone utility.

Customer Provided Equipment - Terminal equipment provided by a customer.

Day Rate Period - 8:00 a.m. through 4:59 p.m., Monday through Friday.

Due Date - The last day for payment without unpaid amounts being subject to a late payment charge.

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1.1 Definitions: (continued)

Evening Rate Period - 5:00 p.m. through 10:59 p.m., Sunday through Friday.

Holidays - Carrier's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Holiday Rate Period - The Evening Rate will apply to calls made on Carrier recognized Holidays listed herein, provided, however, that calls made on Holidays during the Night/Weekend Rate Period shall be billed at the lower of the Evening Rate and the Night/Weekend Rate.

Messaue - A completed telephone call by a customer or user.

Night/Weekend Rate Period - 11:00 p.m. through 7:59 a.m., every day; 8:00 a.m. through 10:59 p.m. Saturday; and 8:00 a.m. through 4:59 p.m. Sunday.

Normal Business Hours - 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Premises - The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

Terminal Equipment - All telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wirings, which are intended to be connected electrically, acoustically or inductively to the telecommunication system of the telephone utility.

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1.2 Abbreviations:

LATA - Local Access Transport Area

LEC - Local Exchange Carrier

MTS - Message Toll Service

NSF - Non-Sufficient Funds

PBX - Private Branch Exchange

SAL - Special Access Line

V&H - Vertical and Horizontal

WATS Wide Area Telephone Service

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SECTION 2 - RULES AND REGULATIONS**2.1 Carrier Undertaking**

Carrier provides long distance message toll telephone service to customers for their direct transmission of voice, data, and other types of telecommunications.

Communications originate when the customer accesses Carrier directly or through the facilities of the local service carrier via one or more access lines, equal access or on a dial-up basis. Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Carrier network. The customer shall be responsible for all charges due for such service arrangements,

The Company's services are provided on a monthly basis unless otherwise stated in this tariff, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2 Carrier reserves the right to discontinue furnishing service upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.
- 2.2.3 Title to any equipment provided by Carrier under these regulations remains with Carrier. Prior written permission from the company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees.

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2.3 Use of Service

Service may not be used for any unlawful purposes.

The minimum period for service is one month (30 days), unless otherwise noted in the customer's service description.

2.4 Limitation of Liability

2.4.1 Carrier shall not be liable to any person, firm or entity for damages, either direct, indirect, consequential, special, incidental, actual, punitive, or for any other damages or for any lost profits arising out of mistakes, accidents, errors, omissions, interruptions, delays or defects in transmissions arising out of or relating to this tariff or the obligations of Carrier pursuant to this tariff, and not caused by the negligence of the carrier, commencing upon activation of service and in no event exceeding an amount equivalent to the proportionate charge to the customer for the period of service during which mistakes, accidents, errors, omissions, interruptions, delays or defects in transmission occur. Carrier makes no warranty, whether express, implied or statutory, as to the description, quality, merchantability, completeness or fitness of the service or local access, or as to **any** other matter, all of which warranties by Carrier are hereby excluded and disclaimed.

2.4.2 Carrier will indemnify the customer and hold it harmless for any and all loss, damage, liability or expense asserted against the customer by a third party on account of any property damage or personal injury caused by **any** negligence or willful misconduct of Carrier or its agents or representatives arising out of performance of any testing or other activities on the **customer's** premises pursuant to this tariff. Carrier's obligations under the preceding sentence shall be subject to the **customer's** full performance of this tariff and the customer's duty to take reasonable precautions in the location, construction, maintenance and operation of all activities, facilities and equipment for protection against hazard or injury and interference with the services provided by Carrier.

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2.4 Limitation of Liability (continued)

2.4.3 Carrier shall be indemnified and held harmless by the customer against:

- A. Claims for libel, slander, infringement of patent or copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data information, or other content transmitted over the carrier's facilities; and
- B. All other claims arising out of any act or omission by the customer in connection with any service provided by Carrier.

2.4.4 Carrier shall not be liable for, and the customer indemnifies and holds Carrier harmless from, any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any party or persons, for a personal injury to, or death of, any person or persons, and for any loss, damage, defacement, or destruction of the premises of the customer or any other property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, condition, location, or use that is not the direct result of the carrier's negligence. No agents or employees or other carriers shall be deemed to be agents or employees of Carrier.

2.5 Interruption of Service

A credit allowance for interruptions of service which are not due to Carrier's testing or adjusting, to the negligence of the customer, or to the failure of the channels, equipment, and/or communications systems provided by the customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the customer to notify Carrier of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by or within the customer's control and is not in wiring or equipment connected to the Carrier terminal.

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2.6 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the Part 64, Subpart D of the Federal Communications **Commission's** Rules and Regulations which specifies the priority system for such activities.

2.7 Customer Responsibility

2.7.1 All customers assume general responsibilities in connection with the provisions and use of Carrier's service. All customers are responsible for the following:

- A. The customer is responsible for placing orders for service, paying all charges for service rendered by Carrier and complying with all of **Carrier's** regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
- B. When placing an order for service, the customer must provide:
 - 1. The name(s) and **address(es)** of the person(s) responsible for the payment of service charges.
 - 2. The name(s), telephone number(s), and **address(es)** of the customer contact person(s).
- C. The customer must **pay** Carrier for the replacement or repair of Carrier's equipment when the damage results from:
 - 1. The negligence or willful act of the customer or user.
 - 2. Improper use of service.
 - 3. Any use of equipment or service provided by others.
- D. After receipt of payment for the damages, Carrier will cooperate with the customer in prosecuting a claim against any third party causing damage.

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2.7.2 Maintenance, **Testing**, and Adjustment

Upon reasonable notice, any equipment provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.7.3 A. **Deposits**

Applicants or Customers whose financial condition is unknown or unacceptable to Carrier may be required to pay a deposit in an amount equivalent to two (2) month's actual or estimated usage. If a customer fails to pay for service or equipment, the deposit may be applied to the customer's outstanding balance. Interest on deposits will be paid at the rate set forth by the Commission.

Deposits will be returned to the customer upon termination of service or after one year prompt payment by the customer, whichever occurs first.

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2.7 Customer Resnonsibilitv2.7.4 Credit Allowance

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided and billed for, by Carrier.

- A. Credit allowances for failure of service or equipment starts when the customer notifies Carrier of the failure or when Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.
- B. The customer shall notify Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, **any** act, or omission of the customer or in wiring or equipment connected to the terminal.
- C. Only those portions of the service or equipment operation disabled will be credited. No credit allowances will be made for:
 1. Interruptions of service resulting from Carrier performing routine maintenance;
 2. Interruptions of service for implementation of a customer order for a change in the service;
 3. Interruption caused by the negligence of the customer or his authorized user;
 4. Interruptions of service resulting from the failure of service or equipment due to customer-provided facilities.
 5. No credit shall be allowed for an interruptions of less than two hours.

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2.7 Customer Resnonsibility2.7.5 Cancellation by Customer

If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels his order before the service begins, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Carrier.

2.7.6 Payment and Charaes for Services

- A. Service is provided and billed on a monthly basis.
- B. Payment is due upon receipt. Payment will be considered timely if paid within 20 days after the bill is rendered. The bill shall be considered rendered when deposited in the U.S. mail with postage prepaid.
- C. In the event of a dispute concerning a bill, Customer must pay a sum equal to the amount of the undisputed portion of the bill and proceed with complaint procedures set forth in this tariff.
- D. The customer is responsible for payment of all charges for service furnished to the customer under this tariff.
- E. Customer is responsible for payment of any state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax) which will be listed as separate line items and which are not included in the quoted rates.
- F. Customers will be charged a late payment penalty on past-due amounts.

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2.7.7 Application of Charges

The charges for service are those charges in effect during the period in service was furnished.

2.7.8 Customer Complaint Procedure

Carrier will resolve any disputes brought to its attention as promptly and effectively as possible. Customer Service Representatives can be reach via the following 800 telephone number: 1-800-570-7305.

Any unresolved disputes may be directed to the attention of the Commission.

In the event of a dispute concerning an invoice, the customer must pay a sum equal to the amount of the undisputed portion of the bill and notify the Company of the disputed portion.

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2.8 Carrier Resoonsibility2.8.1 Cancellation Credit

Where Carrier cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day the service was rendered or the equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

2.8.2 Disconnection of Service by Carrier

Carrier, upon 5 days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- A. Non-payment of any sum due to Carrier for service for more than twenty days beyond the date of rendition of the bill for such service;
- B. A violation of any regulation governing the service under this tariff;
- C. A violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
- D. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

2.8.3 Fractional Credit

Credit for a fractional part of a month are calculated by counting the number of days in the billing period before service was discontinued. The number of days is then divided by thirty days. The resultant fraction is multiplied by the monthly charge to arrive at the credit amount.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES3.1 Timing of Calls

3.1.1 The customer's monthly usage charges for Carrier service are based upon the total number of minutes the customer uses and service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when either party **"hangs up."**

There are no charges incurred if a call is not completed.

3.2 Start of Billing

For billing purposes, the start of service is the day first day on which service is available for use by the customer. The end of service date is the last day on which service was provided by the Carrier after notification of cancellation.

3.3 Interconnection

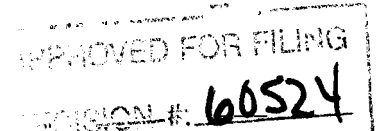
Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment of Carrier and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of other carriers' tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his customer - provided terminal equipment or communications systems with **Carrier's**. The customer shall secure all licenses, permits, right-of-ways, and other arrangements necessary for such interconnection.

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3.5 Calculation of Distance

Usage charges for any mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates that are generally accepted within the industry.

Formula:
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

3.6 Minimum Call Completion Rate

The customer can expect a call completion rate of 99% of calls attempted during peak use periods.

3.7 Special Services

A Special Service is a request by a customer for a service which has no prescribed rate in this tariff. Special Service charges will be developed on an individual case basis and filed in this tariff.

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3.8 Service Offerinas

The Carrier provides the following services:

3.8.1 Message Toll Service (MTS)

Outgoing long distance service whereby the customer accesses the Company's underlying carrier's network on an equal access or dial-up basis.

In non-equal **access areas**, the customer will gain access to the Carrier's network by dialing a **10XXX** access code which will be provided by the Company.

3.8.2 800 Service

800 Service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location. 800 services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

Carrier will **accept** a prospective 800 service customer's request for up to ten (10) 800 telephone numbers and will reserve such number(s) on a first come first serve basis. All requests for 800 number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the availability of number(s) until assigned. The 800 number(s) requested, if available, will be reserved for and furnished to the eligible customer.

If a customer who has received an 800 number does not subscribe to 800 service within 90 days, the company reserves the right to make the assigned number available for use by another customer.

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3.8.3 Travel Card Service

Allows subscribers who are away from home or office to place calls by gaining access to the network via an 800 number and personal identification number issued by the company.

3.8.4 Directory Assistance

The Company will provide requesting customers with listed telephone numbers at a per call charge,

3.8.5 Operator Service

Operator Assisted Services are provided by and billed by the Company's underlying carrier.

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SECTION 4 - RATES AND CHARGES4.1. Usage Charges and Billing Increments4.1.1 Usase Charges

Usage charges are either flat rated or are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

4.1.2 Billing Increments

Billing increments are specifically stated in the product rate sections below.

4.1.3 Rounding

All partial usage will be rounded up to the next highest billing increment set forth for the applicable product. Any partial cents will be rounded up to the next highest whole cent.

4.2 Maximum Outbound MTS Service Rates

A. Maximum Rates:

<u>Day</u>	<u>Evening</u>	<u>N/WE</u>
\$0.3000/min.	\$0.3000/min.	\$0.3000/min.

B. Usage is billed in one (1) minute increments.

C. Monthly Recurring Charge: \$5.00

4.3 Maximum Inbound 800 Service Rates

A. Maximum Rate: \$0.35 per minute.

B. Usage is billed in one (1) minute increments.

C. Monthly Recurring Charge: \$5.00

D. Monthly Usage Charge: \$10.00

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SECTION 4 - RATES AND CHARGES

4.4 Maximum Travel Card Service Rates

(T)

- A. Maximum Rate: \$0.35 per minute.
- B. Usage is billed in one (1) minute increments.
- C. One-time Installation Charge: \$6.00
- D. Minimum Monthly Usage Charge: \$10.00

4.5 Maximum Dishonored Check Charge

All customers issuing dishonored check(s) will be charged a fee for each dishonored check issued to the company in an amount not to exceed \$20.00.

The charge will be applied to the customer's monthly billing, in addition to any other charges which may apply under this tariff.

Payment rendered by check, which is subsequently dishonored, shall not constitute payment until such time as repayment is made by valid means.

4.6 Maximum Directory Assistance Charge

Maximum charge of \$1.00 per call.

4.7 Late Payment Penalty

Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff.

SCHEDULE #1:

Current Outbound MTS Rate.

(N)

- A. Maximum Rate: \$0.35 per minute.
- B. Billed in one (1) minute increments.
- C. Maximum Monthly Recurring Charge: \$5.00

(N)

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SECTION 4 - RATES AND CHARGES**ORIGINAL****SCHEDULE #2:**Current Inbound 800/888 Service Rates

- A. Maximum Rates: \$0.35 per minute.
- B. Billed in one (1) minute increments.
- C. Maximum Monthly Recurring Charge: **\$7.00**
- D. Minimum Monthly Usage Charge: \$7.00 per month.
- E. Maximum Payphone Surcharge: \$0.50 per call.

SCHEDULE #3:Current Travel Card Service Rates

- A. Maximum Rate: \$0.35 per minute.
- B. Billed in one (1) minute increments.
- C. Maximum One time activation charge: **\$7.00**
- D. Minimum Monthly Usage Charge: \$9.00, billed in advance.
- E. Maximum Calling Card Access Fee: \$1.00 per call
- F. Maximum Payphone Surcharge: **\$0.50**
- G. Monthly Recurring Charge: \$7.00

SCHEDULE #4:Directory Assistance

\$0.85 per call.

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SECTION 4 - RATES AND CHARGES

SCHEDULE #5:Rate Programs**ORIGINAL**

1) Rate Plan 5.1 Program.

a) Minimum usage charge - \$9.95 per month.

Each end-user will be required to use a minimum of \$9.95 per month worth of usage or will be charged, in addition to the actual usage, the difference between the actual usage and \$9.95 per month.

b) Monthly recurring charge - \$9.95

Each subscriber will be invoiced a recurring charge of \$9.95 per month in addition to all other recurring and non recurring charges set forth herein.

c) Activation Fee - \$50.00

The activation fee is a one-time charge payable by the end-user.

d) Billing - End-user, will be invoiced for the services rendered herein through one of the following methods: credit card, ACH, LEC (on local service invoice) or direct billed.

(1) Billing Fee - Anytime an end-user requests a copy of a previously provided detailed billing invoice to be furnished, an end-user will be charged \$2.50 per invoice.

(2) If the end-user is LEC billed, all charges delineated on the LEC bill will be subject to a 20% surcharge.

(3) Except for the LEC or direct billing option, (which will be invoiced monthly) recurring and applicable non-recurring charges will be debited on a monthly basis or when \$50.00 of charges are due whichever comes first.

e) Calling Card Rate per minute -\$0.25 for long distance usage associated with the product.

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SECTION 4 - RATES AND CHARGES

Schedule 5 Programs: (continued)

ORIGINAL

Rate Plan 5.1 program (continued)

- f) Conference Bridge - The rate per minute will be \$0.25 for each conference connection. All conference calls will have a minimum of three connections (the call to the conference bridge and the call from the bridge to the conferees or in the case of a 'Meet Me' conference, each inbound call to the conference bridge). Therefore, a minimum of \$0.75 cents per minute will be charged for conference calls.
- g) Virtual Office Services (which includes but is not limited to the following regulated and unregulated services: voice mail, fax store and forward and pager notification).
- (1) Virtual Office Inbound Access Rate per minute
\$0.125
- (a) Virtual Office usage is that time spent within the end user's Virtual Office. For example, in calculating the amount of minutes utilized, the time spent by individuals leaving messages as well as the end-user retrieving messages are added together.
- (2) Information Services - \$0.25 per minute
- (3) Pager Notification
- (a) To have a toll-free pager number notified: **\$0.10** per completed outcall attempt to pager number.
- (b) To have a toll pager number notified: \$0.25 per completed outcall attempt to pager number.
- (4) Follow Me Roaming: \$0.25 per minute for each completed callout from the Virtual Office Mailbox.

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SECTION 4 - RATES AND CHARGESSchedule 5 **Programs:** (continued)**ORIGINAL**

Rate Plan 5.1 program (continued)

(5) Virtual Office Mailbox Dial Out and Virtual Office Conference Calling: \$0.25 per minute for each completed outbound call from the Virtual Office mailbox.

h) Calling Card Access - In addition to the rate per minute, a charge of \$0.75 per call will be levied for each calling card call made (Reorigination calls will be viewed as separate calls).

i) Billing Increments - All calls made through the services set forth in rate schedule 5 will be billed in full minute increments rounded to the next full minute.

j) Payphone surcharge - For all calls (initial or reoriginated) made through a pay telephone, the end-user will be charged a per call surcharge of \$0.40.

k) Personal 800 - This service allows the end-user to receive incoming calls to a designated number through the use of a general 800/888/877 number with an access (s) unique to the end user.

(1) Rate per minute - \$.25

l) All usage will be cumulated for purposes of meeting the minimum usage requirements.

2) Rate Plan 5.2 Program

All of the terms, conditions and rates provided for in Rate Plan 5.1 are incorporated herein except with respect to the rates set forth in the following rate categories:

a) Rate Per Minute - \$0.239 for long distance usage associated with this product.

b) Conference Bridge - the rate per minute will be \$0.239 for each conference connection.

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SECTION 4 - RATES AND CHARGES

Schedule 5 Programs: (continued)

ORIGINAL

Rate Plan 5.2 program (continued)

c) Virtual Office Services -

(1) Virtual Office Inbound Access Rate per minute
\$0.1195

(2) Information Services - \$0.239 per minute

(3) Pager Notification

(a) To have a toll pager number notified:
\$0.239 per completed outcall attempt to
pager number.(4) Follow Me Roaming: \$0.239 per minute for each
completed callout from the Virtual Office
Mailbox.(5) Virtual Office Mailbox Dial Out and Virtual
Office Conference Calling: \$0.239 per minute
for each completed outbound call from the
Virtual Office mailbox.

3) Rate Plan 5.3 Program.

All of the terms, conditions and rates provided for in
Rate Plan 5.1 are incorporated herein except with
respect to the rates set forth in the following rate
categories:

a) Rate Per Minute - \$0.199 for long distance usage
associated with this product.b) Conference Bridge - The rate per minute will be
\$0.199 for each conference connection.

c) Virtual Office Services

(1) Virtual Office Inbound Access Rate per minute
\$0.0995

(2) Information Services - \$0.199 per minute

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SECTION 4 - RATES AND CHARGES

Schedule 5 Programs: (continued)**ORIGINAL**

Rate Plan 5.3 program (continued)

(3) Pager Notification

(a) To have a toll pager number notified:
\$0.199 per completed outcall attempt to
pager number.

(4) Follow Me Roaming: \$0.199 per minute for each
completed callout from the Virtual Office
Mailbox.

(5) Virtual Office Mailbox Dial Out and Virtual
Office Conference Calling: \$0.199 per minute
for each completed outbound call from the
Virtual Office.

SCHEDULE # 6:Rate Programs

1) Rate Plan 6.1 Program - Casual Calling and 1+ Plan

a) Minimum usage charge - \$9.95 per month.

Each end-user will be required to use a minimum of
\$9.95 a month worth of usage or will be charged,
in addition to the actual usage, the difference
between the actual usage and \$9.95 per month.

b) Monthly Recurring Charge - \$9.95

Each subscriber will be invoiced a recurring
charge of \$9.95 per month in addition to all other
recurring and nonrecurring charges set forth
herein.

c) Activation Fee - \$9.95

The activation fee is a one-time charge payable by
the end-user.

d) Billing - End-user will be invoiced for the
services rendered herein through LEC (on local
service invoice) billing.

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SECTION 4 - RATES AND CHARGES

Schedule 6 Programs: (continued)

Rate Plan 6.1 program (continued)

ORIGINAL

(1) Billing Fee - Anytime an end-user requests a copy of a previously provided detailed billing invoice to be furnished, an end-user will be charged \$2.50 per invoice.

e) Rate Per Minute - \$0.231 for intrastate casual or 1+ call.

Billing increment - 60 second minimum per call and billed in 6 second increments thereafter.

f) Conference Bridge - The rate per minute will be \$0.25 for each conference connection. All conference calls will have a minimum of three connections (the call to the conference bridge and the call from the bridge to the conferees, or in the case of a 'Meet Me' conference, each inbound call to the conference bridge). Therefore, a minimum of \$0.75 cents per minute will be charged for conference calls.

g) Virtual Office Services - (which includes but is not limited to the following services: voice mail, fax store and forward and pager notification)

(1) Virtual Office Inbound Access Rate per minute
\$0.15

(a) Virtual Office Inbound Access usage is that time spent within the end user's Virtual Office. For example, in calculating the amount of minutes utilized, the time spent by individuals leaving messages as well as the end user retrieving messages are added together.

(2) Information Services - \$0.25 per minute

(3) Pager Notification

(a) To have a toll-free pager number notified: \$0.10 per completed outcall attempt to pager number.

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SECTION 4 - RATES AND CHARGES

Schedule 6 Programs: (continued)

Rate Plan 6.1 program (continued)

ORIGINAL

- (b) To have a toll pager number notified:
\$0.25 per completed outcall attempt to
pager number.
- (4) Follow Me Roaming: \$0.25 per minute for each
completed callout from the Virtual Office
Mailbox.
- (5) Virtual Office Mailbox Dial Out and Virtual
Office Conference Calling: \$0.25 per minute
for each completed outbound call from the
Virtual Office Mailbox.
- h) Companion Calling Card
- (1) Calling Card Access - In addition to the rate
per minute, a charge of \$0.75 per call will
be levied for each calling card call made
(Reorigination calls will be viewed as
separate calls).
- (2) Rate per minute - \$0.25.
- i) Personal 800 - This service allows the end-user to
receive incoming calls to a designated number
through the use of a general 800/888/877 number
with an access code unique to the end-user.
- (1) Rate per minute \$0.25
- j) Bill Increments -Usage made through Rate Plan 6.1
will be billed in full minute increments, rounded
to the next full minute unless specifically stated
otherwise.
- k) Payphone surcharge - For all calls (initial or
reoriginated) made through a pay telephone, the
end-user will be charged a per call surcharge of
\$0.40.
- l) All usage will be cumulated for purposes of
meeting the minimum usage requirement.

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SECTION 4 - RATES AND CHARGES**ORIGINAL****Schedule 6 Programs:** (continued)

2) Rate Plan 6.2 Program - Casual Calling and 1+ Plan

All of the terms, conditions and rates provided for in Rate Plan 6.1 are incorporated herein except with respect to the rates set forth in the following categories:

- a) Billing - End-user will be invoiced for the services rendered herein through one of the following methods: credit card, ACH or direct billed.
 - (1) Recurring and applicable non recurring charges will be debited on a monthly basis or when \$50.00 of charges are due, whichever comes first.
- b) Rate per minute for intrastate casual call and 1+ usage associated with this plan: \$0.216.
 - (1) Billing Increments - 30 Second minimum per call and billed in 6 second increment thereafter.
- c) Conferencing Bridge - \$0.199999 per minute per each conference connection.
- d) Virtual Office Services:
 - (1) Virtual Office Inbound Access Rate per minute \$0.125
 - (2) Pager Notification
 - (a) To have a toll pager number notified: \$0.199 per completed outcall attempt to pager number.
 - (3) Follow Me Roaming: \$0.199 per minute for each completed callout from the Virtual Office Mailbox.

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SECTION 4 - RATES AND CHARGES**Schedule 6 Programs:** (continued)**ORIGINAL**

2) Rate Plan 6.2 Program - (continued)

(4) Virtual Office Mailbox Dial Out and Virtual Office Conference Calling: \$0.199 per minute for each completed outbound call from the Virtual Office Mailbox.

e) Calling card rate per minute \$0.199999

f) Personal 800 rate per minute \$0.199999

3.) Rate Plan 6.3 Program - Casual Calling and 1+ Plan

All of the terms, conditions and rates provided for in Rate Plan 6.1 are incorporated herein except with respect to the rates set forth in the following categories:

a) Rate per minute - \$0.236 per minute for intrastate casual call and 1+ usage associated with this product.

4.) Rate Plan 6.4 Program - Casual Calling and 1+ Plan

All of the terms, conditions, and rates provided for in Rate Plan 6.2 are incorporated herein except with respect to the rates set forth in the following categories:

a) Rate per minute - \$0.211 per minute for intrastate casual call and 1+ usage associated with this product.

5.) Rate Plan 6.5 Program - Casual Calling and 1+ Plan

All of the terms, conditions, and rates provided for in Rate Plan 6.1 are incorporated herein except with respect to the rates set forth in the following categories.

a) No monthly recurring charge

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SECTION 4 - RATES AND CHARGES**ORIGINAL****Schedule 6 Rate Programs:** (continued)

6) Rate Plan 6.6 Program - Casual Calling and 1+ Plan

All of the terms, conditions, and rates provided for in Rate Plan 6.2 are incorporated herein except with respect to the rates set forth in the following categories.

- a) No monthly recurring charge

SCHEDULE # 7Rate Programs

1) Rate Plan 7.1 Program - Virtual Office

All of the terms, conditions, and rates provided for in Rate Plan 6.1 are incorporated herein except with respect to the rates set forth in the following categories:

- a) Minimum usage charge - None
- b) Monthly recurring charge - \$8.95
- c) Casual Calling and 1+ are not provided.
- d) The first twenty (20) minutes of domestic usage will be rated at \$0.01 per minute.

2) Rate Plan 7.2 Program - Virtual Office

All of the terms, conditions, and rates provided for in Rate Plan 6.2 are incorporated herein except with respect to the rates set forth in the following categories:

- a) Minimum usage charge - None
- b) Monthly recurring charge - \$8.95
- c) Casual Calling and 1+ are not provided.

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SECTION 4 - RATES AND CHARGES

Schedule 7 Programs (Continued)**ORIGINAL**

Rate Plan 7.1 Program - Virtual Office (continued)

- d) The first twenty (20) minutes of domestic usage will be rated at \$0.01 per minute.

SCHEDULE # 8:**Rate Programs**1) **Rate Plan 8.1 Program - Enhanced Personal 800 Service**

- a) This service allows the end-user to receive incoming calls to a designated number through the use of a general 800/888/877 number with an access code unique to the end user or, at carrier's option, through the use of a personalized identification number which allows access to various enhanced features as provided herein.

(1) One-time Activation Fee - \$8.95

(2) **Minimum** Monthly Usage - \$6.95

(3) Per Minute Personal 800 Usage Charge - \$0.25

(4) Monthly Recurring Charge - \$6.95

- b) Virtual Office Feature - includes but is not limited to voice mail, fax store and forward and pager notification.

(1) Virtual Office Inbound Access rate per minute during utilization of the end-user's Virtual Office is \$0.15 per minute.

(2) In calculating the amount of minutes utilized, the time spent by individuals leaving messages as well **as** the end-user **retrieving** messages are added together.

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SECTION 4 - RATES AND CHARGES**ORIGINAL****Rate Schedule 8:** (continued)Rate Plan 8.1 Program - Enhanced Personal 800 Service
(continued)

- (3) Virtual Office Conference Calling - The rate per minute will be \$0.25 for each outbound conference connection .
- (4) Information Services - \$0.30 per minute
- (5) Calling Card
 - (a) Calling Card Access - In addition to the rate per minute a charge of \$0.75 per call will be levied for each calling card made Reorigination calls will be viewed as separate calls.)
 - (b) Rate per minute - \$0.25
- (6) Pager Notification
 - (a) To have a toll-free pager number notified: \$0.10 per completed outcall attempt to pager number.
 - (b) To have a toll pager number notified: \$0.25 per completed outcall attempt to pager number.
- (7) Follow Me Roaming: \$0.25 per minute for each completed callout from the Virtual Office Mailbox.
- (8) Virtual Office Mailbox Dial Out and Virtual Office Conference Calling: \$0.25 per minute for each completed outbound call from the Virtual Office Mailbox.

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SECTION 4 - RATES AND CHARGES

ORIGINAL**Rate Schedule 8:** (continued)1) Rate Plan 8.1 Program - Enhanced Personal 800 Service
(continued)

- c) Conference Bridge - The rate per minute will be \$0.25 for each conference connection. all conference calls will have a minimum of three connections (the call to the conference bridge and the call from the bridge to the conferees, or in the case of a 'Meet Me' conference, each inbound call to the conference bridge). Therefore, a minimum of \$0.75 per minute will be charged for conference calls.
- d) Bill Increments - Full minute rounded to the next full minute
- e) Billing Fee - Anytime an end-user requests a copy of a previously provided detailed billing invoice to be furnished, an end-user will be charged \$2.50 per invoice.
- f) All usage will be cumulated for purposes of meeting the minimum usage requirement.
- g) Payphone surcharge - for all calls (initial or reoriginated) made through a pay telephone, the end-user will be charged a per call surcharge of \$0.40.

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SECTION 4 - RATES AND CHARGES**ORIGINAL****Rate Schedule 8:** (continued)

2) Rate Plan 8.2 - Enhanced Personal 800 Service

a) All of the terms, conditions and rates provided for in Rate Plan 8.1 are incorporated herein except with the respect to the rates set forth in the following categories:

- (1) Per minute Personal 800 Usage Charge:\$ 0.23
- (2) Per minute calling card charge:\$ 0.23
- (3) Recurring and applicable non recurring charges will be debited on a monthly basis or when \$50.00 of charges are due, whichever comes first.
- (4) Per minute Virtual Office Inbound Access charge: \$0.13
- (5) Per minute outbound conference connection charge (each):\$0.23
- (6) Per minute information services: \$0.27
- (7) Pager Notification
 - (a) To have a toll pager number notified: \$0.23 per completed outcall attempt to pager number.
- (8) Follow Me Roaming: \$0.23 per minute for each completed outcall from the Virtual Office Mailbox.
- (9) Virtual Office Mailbox Dial Out: \$0.23 per minute for each completed outbound call from the Virtual Office Mailbox.
- (10) Conference Bridge - \$0.23 per minute per connection.

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SECTION 4 - RATES AND CHARGES**ORIGINAL****Rate Schedule 8:** (continued)

3) Rate Plan 8.3 - Enhanced Personal 800 Service

a) All of the terms, conditions and rates provided for in Rate Plan 8.1 are incorporated herein except for the rates set forth in the following categories.

(1) Minimum monthly usage: \$4.95

4) Rate Plan 8.4 - Enhanced Personal 800 Service

a) All of the terms, conditions and rates provided for in Rate Plan 8.1 are incorporated herein except for the rates set forth in the following categories.

(1) Minimum Monthly Usage - None

(2) The first twenty (20) minutes of domestic usage will be rated at \$0.01 per minute.

SCHEDULE # 9:**Enhanced Travel Card Service Program**

1. One-time installation charge of \$4.96
2. \$0.50 per call surcharge
3. \$0.25 per minute rate
4. Billed in one minute increments
5. Minimum Monthly Usage Charge: \$4.94
6. Monthly Recurring Charge: \$4.94
7. Payphone surcharge: \$0.40 per call

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SECTION 4 - RATES AND CHARGES**SCHEDULE # 10:****Presubscribed Interexchange Carrier Charge (PICC)****ORIGINAL**

A monthly Federal PICC shall be charged to each telephone number that is presubscribed to carrier per the following:

Effective January 1, 1998:

Monthly charge

Primary residential line	\$0.53/line
Additional or secondary residential line	\$1.50/line
Single line business line	\$0.53/line
Multi-line business line	\$2.75/line
Centrex line	\$0.31/line
Minimum monthly charge for centrex	\$2.75
ISDN BRI	\$1.50/BRI
ISDN PRI	\$13.75/PRI

Effective January 1, 1999:

Primary residential line	\$1.03/line
Additional or secondary residential line	\$2.50/line
Single line business line	\$1.03/line
Multi-line business line	\$4.25/line
Centrex line	\$0.51/line
Minimum monthly charge for centrex	\$4.25
ISDN BRI	\$2.50/BRI
ISDN PRI	\$21.21/PRI

SCHEDULE #11:Declined Credit Card Charge

Notwithstanding anything contained within the Rules and Regulations Section of this Tariff to the contrary, any customer paying for services via a credit card who declines payment for services rendered or whose payment is rejected by an Automated Clearing House, will immediately be assessed all charges incurred by the company as a result of the decline of payment and, service to such customer will be immediately canceled.

ISSUED: December 5, 1998**EFFECTIVE:** January 8, 1998

ISSUED BY: Scott Moster, President
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SECTION 4 - RATES AND CHARGES

SCHEDULE #12:TAXES AND SURCHARGES**ORIGIN**Universal Service Fund Charge

A monthly Federal Universal Service Fund tax shall be added to each bill based upon the total billed revenues. This charge shall be between 3.9 percent and 6.0 percent.

Pay Telephone (Payphone) Surcharge

A surcharge shall be assessed for each call made from a pay telephone to an 800 number or using a travel card and dialing the carrier prefix in the form 101XXXX. Although collected on the customer's bill, this charge is reimbursed to pay telephone service provider. The initial charge is \$0.40 per call, but may vary from time to time as the Federal Communications Commission or payphone service providers change the rate for pay telephone compensation.

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Interexchange Services Price List

CURRENT PRICE LIST

SCHEDULE #4:

Distance

\$0.85 per call.

SCHEDULE #5:

Late Payment Penalty

1.5% of any amounts owed to the Company beyond the due date.

SCHEDULE #6:

Dishonored Check a e

\$15.00 per dishonored check.

ISSUED: July 1, 1996

EFFECTIVE: December 18, 1997

ISSUED BY:

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REGION #: